WHEN IT'S TIME FOR YOU, WE'LL BE READY





SEPTEMBER 1, 2020



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TORI BARNES

Executive Vice President, Public Affairs

- and Policy
- U.S. Travel Association

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INDUSTRY TOOLKIT **The Movement Starts September 8** Access the Toolkit: ustravel.org/LetsGoThere



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Campaign Framework: **Timing is key.**

Phase One

September 8-25

PR kick-off post Labor Day to talk about Coalition, focus on industry professionals affected by the pandemic and how to travel safely

OWNED

EARNED

Industry partners launch campaign assets across

PAID

Paid media launches with high profile national TV, ROS cable, digital, programmatic, social and digital OOH (key cities)

owned channels

Phase Two November 9-27

Messaging around holiday travel, options and industry-wide support of Black Friday and Cyber Monday deals

> **Black Friday and** Cyber Monday deals and incentives

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PAUSE

Paid media relaunches with ROS cable, digital, programmatic, social and digital OOH (key cities)

HOLIDAYS 2 0 L PAUSE

Phase Three December 28-January 29

New Year, New You. With a resolution to take a vacation, # of days unused in 2020 and one day event for National Plan for Vacation Day

Industry-wide roadblock and push to National Plan for Vacation Day, plus one-day flash sale

High profile New Year content, ROS cable, and programmatic and social

PAID MEDIA

Generate mass reach to amplify messaging and give people a mechanism to share their anticipation for their next trip

- National TV \checkmark
- **Regional Online Video** \checkmark
- Influencers \checkmark
- **Regional YouTube** \checkmark
- **Regional Social Media** \checkmark
- Regional Programmatic Display \checkmark
- Programmatic Retargeting \checkmark
- ✓ Search













EARNED MEDIA

Generate widespread multi-platform media coverage through a tiered strategy targeting consumer lifestyle and business media.

August 27:

• PR outreach begins

August 27-September 7:

 Story development with top-tier media targets

September 8:

- Release distributes to 1,000+ press list
- Press conference call: 1 p.m. ET (5 speakers)



SARAH SHIELDS

Director, Industry Communications U.S. Travel Association

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Campaign Logo and Walk Up

WHEN IT'S TIME FOR YOU, WE'LL BE READY



The official campaign logo (also referred to as lock-up or tagline lock-up), can be used on all materials and imagery related to the Let's Go There campaign to inspire travelers to look forward to, plan and book future travel.

The "When it's time for you, we'll be ready" walk up portion of the logo aims to remind Americans that this campaign is inspirational, geared toward planning and future commitment and that travel brands and businesses remain ready to welcome them when circumstances allow.

The "Therefinder"

The "Therefinder" is designed to spark inspiration so travelers can see themselves in a destination or location. It also provides visual continuity among campaign assets. It can be used on campaign materials to highlight specific points of interest or activities, as pictured below.









Available Assets

Coming Soon

Official campaign video (0:60): For use on all social media platforms (Instagram, Facebook, Pinterest, Twitter, Snapchat, LinkedIn, YouTube, website)

Available lengths: 0:60, 0:30, 0:15, 0:06 (Note: There are several available versions of 0:30, 0:15 and 0:06)

Available sizes: 16:9 and 9:16

Social media graphics and sample copy: All platforms

Sample consumer outreach materials: Digital banners, B2C website copy, newsletter copy

Available banner sizes: 300x250 | 160x600 | 728x90

Sample partner outreach materials: For use on B2B websites, newsletter copy

Sample copy for CEO thought leadership: For use on LinkedIn and blogs

Interested in customizing assets to include your brand name, imagery and b-roll? Contact Sarah Shields, director of industry communications at **U.S. Travel Association** (sshields@ustravel.org) for more information.

LEARN MORE ABOUT THESE ASSETS IN THE FOLLOWING PAGES >

Coming Soon: Official Campaign Video 0:60

The official campaign video is available for use across all social media platforms.

As the flagship asset of the campaign, you are highly encouraged to share the official video on your social media channels. This video will be the foundation of the paid media efforts for the larger campaign and will be the pivotal driver of inspiration for Americans to plan and book travel.

The various lengths and sizes of the video allow flexibility for use on each social media platform.

Recommended use:

- 0:60 (speaking engagements, presentations and all platforms)
- 0:30 (all platforms)
- 0:15 (all platforms + ads)
- 0:06 (Facebook ads/Pinterest ads/YouTube ads)

(Note: There are several available versions of 0:30, 0:15 and 0:06)





Sample Social Media Copy

When posting videos or graphics to your social media platforms, use the provided sample copy for inspiration. Remember to include **#LetsMakePlans** in your posts.

The paid media component of the campaign will drive traffic to letsgothere.travel. However, you can use these posts to drive traffic to a planning or booking page on your site.

Use the **#LetsMakePlans** hashtag across all social media channels to encourage travelers to take the next step and plan. #LetsMakePlans aligns with the creative assets behind the Let's Go There campaign and enhances performance on social platforms, such as Instagram, where it is already in use with travel content.

later. #LetsMakePlans

Let's reignite our sense of wonder. Book now for a trip to look forward to later. #LetsMakePlans

#LetsMakePlans

TIP: Create a landing page on your site that bears the Let's Go There branding to continue the experience from your social media posts. Curate planning and inspirational content on this page that supports the overall campaign messaging.

email outreach materials.

Let's start dreaming of that next great adventure. Book now for a trip to look forward to

Let's find a place to unpack and unwind. Book now for a trip to look forward to later.

Additional sample copy available upon download.

For more ways to incorporate Let's Go There on your consumer page, see consumer website and

Social Media Graphics

Six different static graphics, sized for each platform, are available to download and use. The Let's Go There participation checklist has ideas on how you can incorporate these graphics into your editorial calendar.

The logo and Therefinder can be incorporated onto your own imagery, providing you an opportunity to ingrain your brand further with the campaign.













Sample Personalized Social Media Post Copy All Platforms

TIP: Further connect the message to your marketing campaigns by developing posts that fit your brand voice.





From [UNIQUE BUSINESS] to [LANDMARK], there's so much to explore in our own backyard. When the time is right to get on the road, we have a few ideas on where to go. #LetsMakePlans



Destination Name



Let's feel that feeling once again. Book now and travel later with [UNIQUE INCENTIVE / OFFERING]. #LetsMakePlans



Sample Social Media Copy and Graphic Use: Instagram

Tips and Recommendations

General

- Consider adding letsgothere.travel_as the URL in your bio on key dates (such as the homepage takeovers on September 8 and 22) during the campaign
- Add #LetsMakePlans to all posts
- Work in daily hashtags: #MondayMotivation or #WanderlustWednesday to join popular conversations
- Engage with other brands and organizations using the hashtag to show unity across the industry by liking and commenting on relevant posts
- In stories, incorporate Let's Go There into Instagram Reels and/or polls or quiz stickers

Image Size and Video Length Best **Practices**

- In feed image: Square 1:1
- In feed video: Horizontal 16:9 | 0:30
- Story image: Horizontal 9:16
- Story video: Horizontal 9:16 | 0:06, 0:15
- In feed video ads: Maximum 0:60
- Story video ads: Maximum 0:15



Homepage Takeover

On **September 8 and 22**, the collective industry will participate in a homepage takeover to expand the visibility and reach of the campaign. Travelers will experience the united front of the industry as they search for inspiration and plan future travel.

For ideas on how to get involved, download the **Homepage Takeover Guide**.

TIP: To help with unity across the industry, we recommend updating your <u>social media cover</u> <u>photos</u> on September 8 and 22, the samedays as the Homepage Takeover, to include the Let's Go There logo. Download images below (options available):

- Facebook
- Pinterest
- <u>Twitter</u>





Display Banners

An animated hero display banner is available for use on your website or newsletters in a variety of sizes.

HTML5 Sizes: 300x250 | 160x600 | 728x90

TIP: Incorporate these animated digital banners onto your website for the Let's Go There campaign homepage takeover on September 8 and 22.



300x250





728x90

Sample Consumer Outreach Materials B2C Copy

Incorporate the Let's Go There logo on your website with the below sample copy or consider creating a dedicated landing page that includes inspiration and travel deals. Also consider adding the logo to your consumer outreach emails, such as loyalty programs, and newsletters alongside copy that inspires planning and future booking

B2C Website Copy

lets GO There

Outreach Materials | B2C Website Con



B2C Email/Newsletter Copy





Sample Consumer Outreach Materials B2B Copy

Incorporate information about the Coalition and campaign on your webpages dedicated to your partners/stakeholders to encourage their participation. Also consider including information in your communications to your partners/stakeholders and trade distribution lists.



lets GO There

pple Partner Outreach Materials | B2B Website Cop



B2B Email/Newsletter Copy





Sample Thought Leadership Copy for CEO or CMO

Publishing content on LinkedIn will help elevate the Let's Go There Coalition to a broader audience, demonstrating the importance of the campaign to the industry, American jobs and the economy by showing it has the attention and commitment of high profile travel leaders.

Looking for a branded header image? Use one of the sample social media graphics.

This sample copy can also be used for a blog on your company's website or pitched to a community newspaper as an op-ed.

Linked in





When the Time is Right, We'll Be Ready.



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The coronavirus pandemic has shifted the life of every American, upending all normalcy-and from a business perspective, the travel industry has been one of the hardest hit. The latest travel data reflects the dire situation our industry continues to face, but it is our day-to-day realities that feel the true

Questions?

Contact us at info@letsgothere.travel_and a member of our team will be happy to assist.
Follow the Let's Go There Coalition on Social Media:
Instagram: @LetsGoThereCoalition
f Facebook: @LetsGoThereCoalition
Pinterest: Let's Go There Coalition
Twitter: @LGTCoalition



SEPTEMBER 8-13

- September 8: Campaign Launch and Homepage Takeover
 - Feature Let's Go There on your website homepage (above the fold)
 - Update social media banner image to include Let's Go There branding
- Include Let's Go There messaging in a newsletter or loyalty program email
- Publish a blog or a LinkedIn article authored by your CEO/CMO, sharing why the industrywide message is so important and encouraging others to support the campaign
- Use #LetsMakePlans at least twice on Twitter and Instagram throughout the week

SEPTEMBER 14-20

- Create an Instagram story with #LetsMakePlans
- Share the Let's Go There video on Facebook as a premiere
- Engage with other participants in the Let's Go There campaign by liking, commenting or Retweeting content via the #LetsMakePlans hashtag
- Use #LetsMakePlans at least twice on Facebook and Twitter throughout the week

Participation Checklist

SEPTEMBER 21-27

- September 22: Homepage Takeover on the First Day of Fall
 - Create a Let's Go There splash page for your website.
 - Update social media banner image to include Let's Go There branding
- Push Let's Go There branded images on your Pinterest page to support the campaign
- Alert stakeholders of when the Let's Go There campaign will resume and encourage them to stay involved by visiting ustravel.org/LetsGoThere
- Use #LetsMakePlans at least twice on Instagram and Facebook throughout the week

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BRIAN KING

Global Officer, Digital, Distribution, Revenue Strategy & Global Sales Marriott International

OWNED CHANNEL PLACEMENTS - DIGITAL

- Owned channel placements should amplify the paid & earned campaign support by:
 - Linking to campaign video assets on YouTube or letsgothere.travel)
 - Linking to company promotion/content that incorporate campaign logo, tagline, and/or hashtag

Physical location support (e.g. Hotel, Retail, etc)



MARRIOTT BONVOY

Website Homepage

Mobile



OWNED CHANNEL PLACEMENTS - EMAIL

Email







When you're ready for a change of pace, these sunshine-filled destinations have plenty to offer Summer through Fall.



MARRIOTT BONVOY

HOMES WITH POOLS

Catch plenty of sun and stay cool in your private pool

HOMES FROM €195/NIGHT :

OWNED CHANNEL PLACEMENTS – SOCIAL MEDIA

Social media post and/or sharing Let's Go There Coalition's social post



Option to post on more social networks

Let's find a place to unpack and unwind. Book now for a trip to look forward to later. #LetsMakePlans



Social Media

MARRIOTT BONVOY



CAROLINE BETETA President and CEO Visit California



'Let's Go There, Soon'





5/17 5/24 5/31 6/7 6/14 6/21 6/28 7/5 7/12 7/19 7/26 8/2 8/9 8/16 8/23

U.S. and California Weekly **Consumer Sentiment Indices**

 Mindset towards resuming activities (SMARInsights)

• Mindset toward travel and readiness to travel (Destination Analysts)

Source: SMARInsights and Destination Analysts

VisitCalifornia.com

- Updated homepage header
- Updated Responsible Travel Hub hero image



Social Media





#LetsGoThere! Our friends at @USTravel are spreading the message from coast to coast! While you're dreaming and planning for your next California journey, let us know what travel means to your



Comment

DLike

A Share









E-Newsletter

- Dedicated send on launch day
- Regional sends throughout Sept.
- Highlight U.S. Travel assets



California dreaming



TRAVEL SMART, CALIFORNIA STYLE

Start by staying informed. Next, check out the California Responsible Travel Code, which is designed to keep everyone safe.

LEARN MORE



California Now Podcast

• "Let's Go There, Soon" messaging incorporated into episodes



Industry Guidance

- Editorial guidance on how to incorporate messaging
- How to guides to adapt the campaign into existing content strategy
- Sample social posts that align with California consumer sentiment

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Industry & Trade News letters

- Emphasize how others can get involved
- Share U.S. Travel's tool kit and fundraising deck



Earlier this year, Visit California along with a group of U.S. travel leaders - under the leadership of U.S. Travel Association - came together to form the "Let's Go There" Coalition, focused on rebuilding the nation's travel industry. Together the Coalition developed a plan to reignite a sense of wanderlust and inspire Americans to look ahead to their next adventure when the time is right.

The U.S. Travel Association will launch the "Let's Go There" campaign



Get Involved with the 'Let's Go There' Campaign





CASANDRA MATEJ President and CEO Visit San Antonio



VISITSANANTONIO.COM

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TRAVEL LATER

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THANK YOU TO OUR OFFICIAL SPONSORS

GOLD

American Airlines American Express ARDA Chase Delta Disney EcoLab Enterprise Expedia Hilton Hilton Head Hyatt Las Vegas CVA

Loews Marriott Pepsi Sabre South Dakota Department of Tourism United U.S. Travel Visa Visit California Vist Spokane World Cinema

SILVER

Alabama Asheville Best Western IHG LA Tourism North Carolina Oregon Raytheon/Collins Aerospace U.S. Chamber Visit San Antonio Vist Austin

BRONZE

Accor ASAE Aspen ASTA Big Sky Discover Puerto Rico Discover The Palm Beaches Experience Sioux Falls Explore MN IAAPA IAEE IHG Vacaton Club Vacations MVCI National Limo Association SISO Tampa Bay Travel South USA



